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ANALYSIS REPORT AND QUESTIONNAIRE

FOR

STUDENT SATISAFACTION SURVEY (SSS)

[2021-22]

NORTH GAUHATI COLLEGE



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Principal
North Gauhati College

Principal North Gauhati College

STUDENT SATISFACTION SURVEY REPORT (2021-2022)

Overview:

The student satisfaction survey was performed by means of collecting student responses following the questionnaire method. The questionnaire was designed as a Google Form containing 15 questions which were judged to be significant in determining the extent of the students' satisfaction regarding the various academic and extra-curricular transactions during their study in the college within the period encompassed under the present survey. The questionnaire in no way demands the student to reveal their identity so that the responses remain unbiased and uninfluenced. The responses of the survey have been analyzed as below.

Questionnaire:

- 1. Year in which admitted in the college in B.A./B.Sc/B.Voc. 1st semester:
- 2. Course Pursued
- 3. Were you able to select the subjects of your preference during admission?
- 4. Do you think some other subject which is not offered by the college would have suited you more in your graduation? If yes, mention the subject(s) you would have liked to study.
- 5. Rate your satisfaction regarding the teaching methods employed in the classrooms.
- 6. How much would you rate the role of ICT tools used by teachers, such as digital presentations, online classrooms, etc. in helping you understand the subject matter?
- 7. How satisfied were you with the College Infrastructure in terms of supporting proper conducting of class and related academic activities?
- 8. How supportive were the teachers in solving your problems?
- 9. How far were the mentoring activities of your teachers adequate in actually solving your problems?
- 10. How much helpful did you find the College Library in meeting your academic demands?
- 11. How would you rate the reading room facilities provided in the College Library?
- 12. How would you rate the convenience of communicating to the college from your place of residence?
- 13. Were you able to take part in extracurricular activities as a student of the college?
- 14. Given a chance, would you pursue another course in the college?
- 15. Would you recommend the college to other students willing to pursue Graduation?

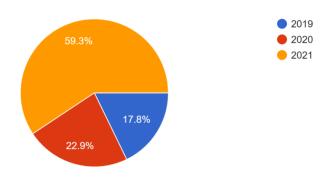
Link to Google form:

https://forms.gle/RXwjr2QVMi6AMNFy9

Student Responses

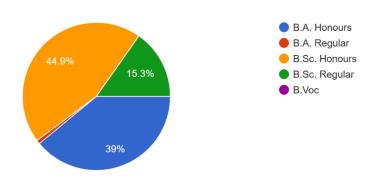
The responses of students to the various questions in the questionnaire have been presented below in graphical form.

Year in which admitted in the college in B.A./B.Sc/B.Voc. 1st semester : ${\tt 118\,responses}$

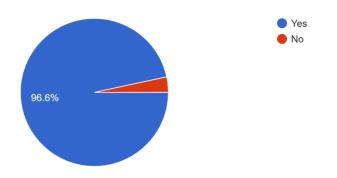


Course Pursued

118 responses

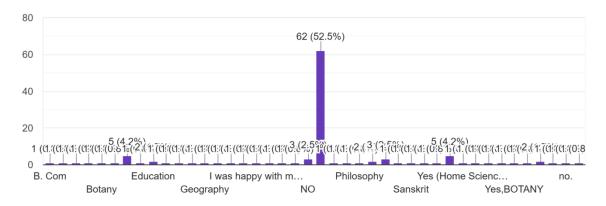


Were you able to select the subjects of your preference during admission? 118 responses



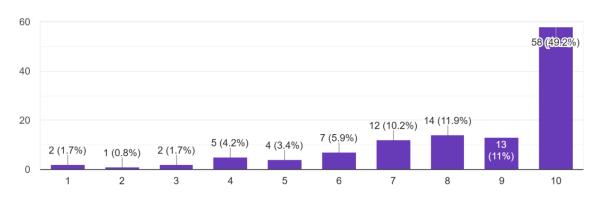
Do you think some other subject which is not offered by the college would have suited you more in your graduation? If yes, mention the subject(s) you would have liked to study.

118 responses



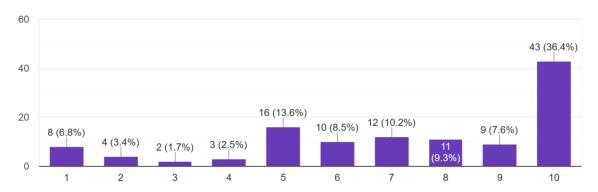
 $\label{lem:regarding} \textbf{Rate your satisfaction regarding the teaching methods employed in the classrooms.}$

118 responses



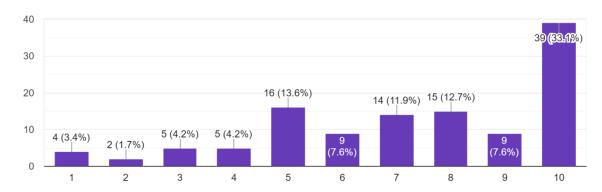
How much would you rate the role of ICT tools used by teachers, such as digital presentations, online classrooms, etc. in helping you understand the subject matter?

118 responses



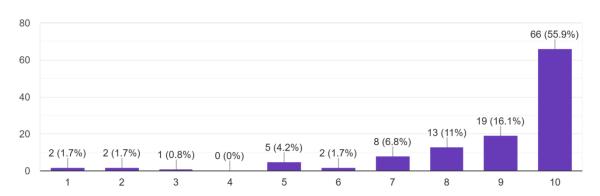
How satisfied were you with the College Infrastructure in terms of supporting proper conducting of class and related academic activities?

118 responses

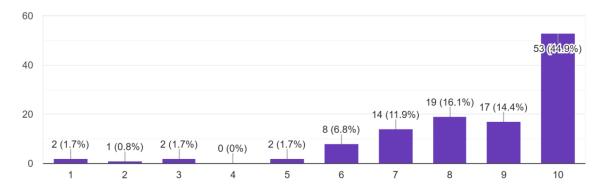


How supportive were the teachers in solving your problems

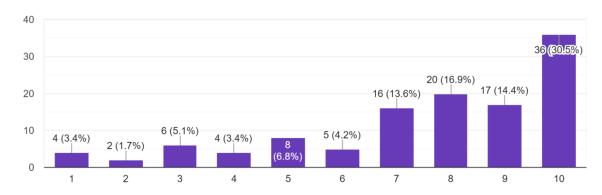
118 responses



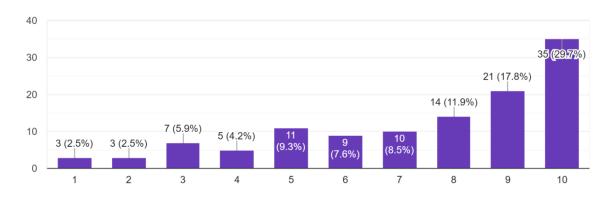
How far were the mentoring activities of your teachers adequate in actually solving your problems? 118 responses



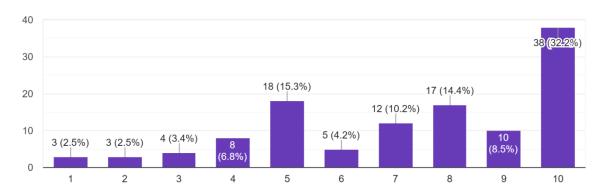
How much helpful did you find the College Library in meeting your academic demands? 118 responses



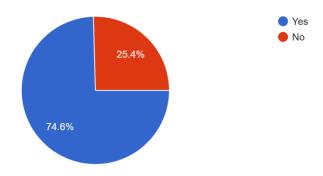
How would you rate the reading room facilities provided in the College Library? 118 responses



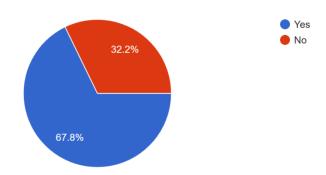
How would you rate the convenience of communicating to the college from your place of residence? 118 responses



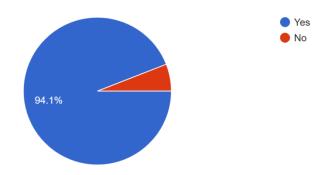
Were you able to take part in extracurricular activities as a student of the college? 118 responses



Given a chance, would you pursue another course in the college? 118 responses



Would you recommend the college to other students willing to pursue Graduation? 118 responses



Analysis Report of Student Satisfaction Survey 2021-2022:

A total of 118 students from the 2021-22 session responded to the online survey. Of the respondents, 70 were from the Undergraduate 1st year, 27 from the 2nd year and 21 from the 3rd year. 53 of the respondents were pursuing the B.Sc. Honours Course from the college, 18 pursuing B.Sc. Regular Course, 46 pursuing B.A. Honours Course and 1 student from the B.A. Regular Course.

Regarding the satisfaction of the students in subject selection during admission into the college, 96.6% of the respondents recorded that they were able to select the subject combination of their choice from the pool of subjects offered by the college, at the time of admission. Moreover, 52.5% of the students responded that they were happy with the subjects offered by the college. Among those who responded they would have preferred other subjects than what were offered by the college, the subjects/courses of choice the students mentioned they would have liked to pursue were B.Com, B.Sc.I.T., Computer Science, Biotechnology, Microbiology, Hindi, Sanskrit, Fine Arts, Logic & Philosophy, Sociology, Finance, Home Science, and Fashion Designing.

82.3% of the students responded above 6 on a scale of 1 to 10 that they were satisfied with the teaching methods employed by the teachers in the classroom.

63.5% of the students responded above 6 on a scale of 1 to 10 that they were satisfied by the use of ICT tools in classroom by teachers in helping them understand the subject matter better.

65.3% of the students responded above 6 on a scale of 1 to 10 that they were satisfied with the college infrastructure in terms of supporting academic activities.

89.8% of the students responded above 6 on a scale of 1 to 10 that they were satisfied with their teachers' support in solving the problems they faced.

87.9% of the students responded above 6 on a scale of 1 to 10 that they were satisfied with the mentoring provided by the teachers.

75.4% of the students responded above 6 on a scale of 1 to 10 that they were satisfied with the library facilities provided by the college in helping them in their academic pursuits.

67.9% of the students responded above 6 on a scale of 1 to 10 that they found the reading room facilities in the library adequate.

65.3% of the students responded above 6 on a scale of 1 to 10 in terms of convenience of communicating to the college from their place of residence.

A total of 74.6% of the students responded that they were able to take part in extra-curricular activities as a student of the college.

67.8% of the students noted that they would pursue another course in the college if required, or the chance be provided.

Out of the total, 94.1% of the students responded that they would recommend the college to other students willing to pursue Graduation.

Conclusion

The Student Satisfaction Survey has been concluded with the idea that it reflects the students' mindset in proper terms as to how far they were satisfied with the facilities provided by the college and their learning experience in general.

Of the various aspects, coming to light from this survey, it can be concluded that there is a demand among students for new courses and subjects to be introduced in the college. The areas of infrastructure including ICT tools for learning, and library facilities are also highlighted from the survey to be areas requiring attention by the authorities.

Additionally, another matter requiring attention is the area of transportation to and from the college in which the college would require assistance from the government or concerned agencies in order to facilitate students' communication so that they are able to attend daily classes and related activities in time.